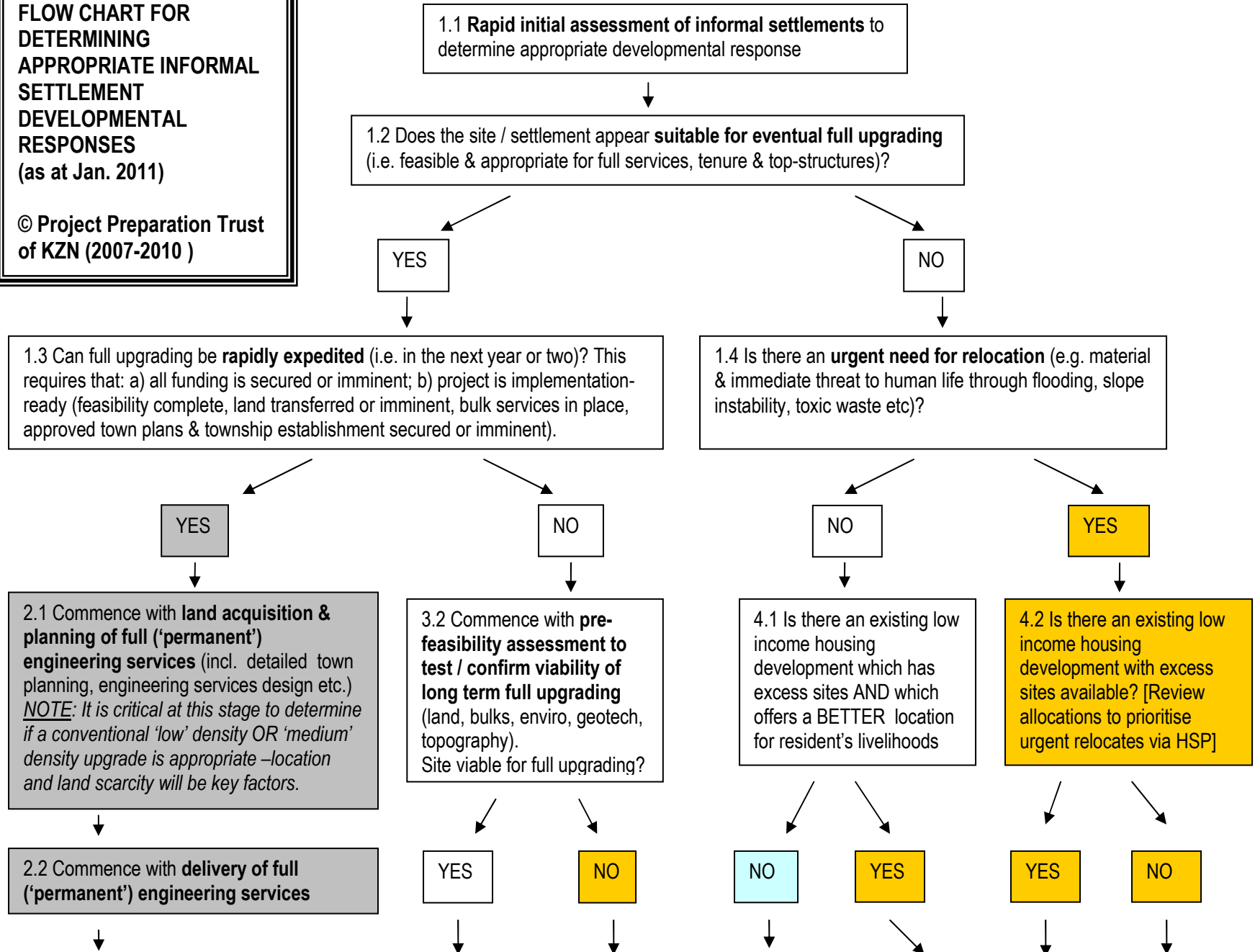
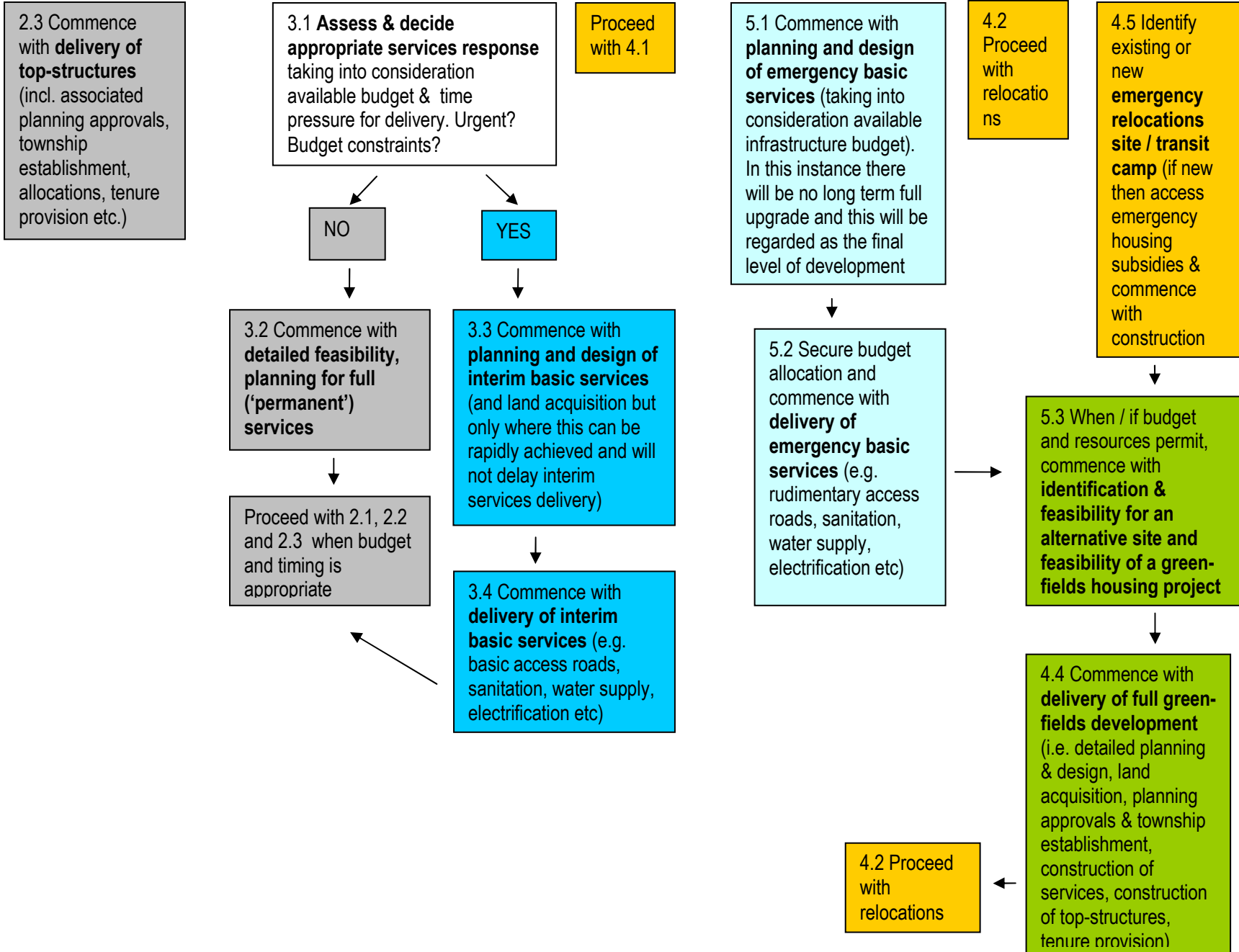


FLOW CHART FOR DETERMINING APPROPRIATE INFORMAL SETTLEMENT DEVELOPMENTAL RESPONSES (as at Jan. 2011)
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FULL UPGRADING & PERMANENT ENGINEERING SERVICES	INTERIM BASIC SERVICES	EMERGENCY BASIC SERVICES	RELOCATIONS &
			GREENFIELDS PROJECTS
APPROX. 10% OF DELIVERY RESPONSE BY HH	APPROX. 30% OF DELIVERY RESPONSE BY HH	APPROX. 50% OF DELIVERY RESPONSE BY HH	APPROX. 10% OF DELIVERY RESPONSE BY HH
APPROX. 30% OF DELIVERY RESPONSE BY BUDGET	APPROX 30% OF DELIVERY RESPONSE BY BUDGET	APPROX 30% OF DELIVERY RESPONSE BY BUDGET	APPROX 10% OF DELIVERY RESPONSE BY BUDGET
DEPTH RESPONSE (QUALITATIVE & COSTLY)	BREADTH RESPONSE WHICH LAYS PLATFORM FOR LATER DEPTH RESPONSE	BREADTH RESPONSE	DEPTH RESPONSE

S:\PPT CURRENT FILES\PROGRAMS\REPLICABLE MODELS\Informal Settlement Responses\PPT INFORMAL PACKS COPYRIGHT OF PPT\6. PPT Inf Settlement Responses Flow Chart r1.doc